WORLD HERITAGE EXPERIENCE SWITZERLAND



The ambition to become a competence center for the innovation process of UNESCO's WHL in Switzerland

Nadia Lupi, president of WHES for EUROMED 04.11.2020

About me

- Sales and marketing for swiss aviation industry (20 years)
- Director of the DMO Mendrisiotto e Basso Ceresio (since 2004)
- Board member of the DMO Ticino Turismo (2008-2014)
- Vice-president of the Monte San Giorgio (UNESCO WHL)
 Foundation (2008-2012)
- Board member of World Heritage Experience Switzerland (since 2009) and President (since 2019)
- Member of the Historical Processions Foundation of Mendrisio (since 2008) & coordinator for the candidature to the Representative List of the Intangible Cultural Heritage (since 2019)









UNESCO World Heritage in Switzerland



WORLD HERITAGE EXPERIENCE SWITZERLAND

- D Convent of St. Gallen
- 2 Swiss Tectonic Arena Sardona
- Benedictine Convent of St John at Müstair
- Rhaetian Railway in the Albula / Bernina Landscapes
- 5 Three Castles of Bellinzona
- 6 Monte San Giorgio
- Swiss Alps Jungfrau-Aletsch
- 8 Lavaux, Vineyard Terraces
- La Chaux-de-Fonds / Le Locle,
 Watchmaking Town Planning
- Prehistoric Pile Dwellings around the Alps
- Old City of Bern
- The Architectural Work of Le Corbusier

Our network



- WHSs
- DMOs
- Switzerland Tourism
- Museums
- Foundations / Associations
- Universities
- Federal Institutions
- Cantonal Institutions
- Swiss UNESCO Commission





Our aim

- Developing the tourism perception of the World Heritage value and USP
- Creating a promotional panel and a yearly activity plan for the network
- Joining forces at national level
- Establishment of a framework for the exchange of experience and transfer of knowledge
- Creation of platforms for joint actions
- Strengthening the common identity
- Increasing the perception of the World Heritage in the local population
- Awaken the desire to visit in the local population
- Increasing awareness and mediation/training in schools
- Implementation of cross-border actions with organisations active in the same areas



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UNESCO-Weterbe | 11

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Fundings

• Membership fees

- Partnership fees
- NRP (public private partnership)
- Mandates
- Patronages

WORLD HERITAGE EXPERIENCE SWITZERLAND

WH	Partnership	Tourism	Mediation	Management	NRP
Old city of Bern					
Convent of St. Gall					
Benedictine Convent of St John in Müstair					
Three Castles of Bellinzona					
Swiss Alps Jungfrau- Aletsch					
Monte San Giorgio					
Lavaux, Vineyard Terraces					
Swiss Tectonic Arena Sardona					
Rhaetian Railway in the Albula / Bernina Landscapes					
La Chaux-de-Fonds / Le Locle, Watchmaking Town Planning					
Prehistoric Pile Dwellings around the Alps					
The Architectural Work of Le Corbusier					



2010-2011 INNOTOUR PROJECT: "Experience unique Switzerland

WORLD HERITAGE EXPERIENCE SWITZERLAND

Aim:

- Accelerating the development of the World Heritage Sites and biosphere reserves
- Financial support for 2010 and 2011
- Development of first modular offer system for WHS



Funds:

State Secretariat for Economic Affairs SECO



2013- 2015 NRP PROJECT: "Experience a unique Switzerland"



Aim:

- Development of networked services
- Promotion of cooperation to exploit synergies and supporting the label holders in implementing current topics such as innovation and quality assurance.
- Consolidation and creation of the central office

Funds:

- State Secretariat for Economic Affairs SECO
- Cantons





2016-2019 NRP PROJECT:

"Expansion and development of the competence center in WH Tourism"

Aim:

- Establishment of WHES as a competence centre in WH tourism in CH
- Expansion of the (international) network of actors around the World Heritage Sites
- Expansion of the focus area



Ausbau und Entwicklung der Kompetenzstelle Welterbe-Tourismus Schlussbericht 2016-2019

27. Januar 2020

WORLD HERITAGE

Funds:

- State Secretariat for Economic Affairs SECO
- Cantons



2020-2023 NRP PROJECT:



Aim:

- A functioning platform through which all WH stakeholders can exchange information
- The new platform merges existing tools and allows collection of data, their preparation, evaluation and publication, exchange with and between partners and ensures access to potential guests, partners, interested educational institutions and responsible authorities



29. März 2019 in La Chaux-de-Fonds

WORLD HERITAGE

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Funds:

- State Secretariat for Economic Affairs SECO
- Cantons



The future competence center

TODAY

- Conflict of interest between protection and usage due to lack of communication and networking between stakeholders
- Many stakeholder involved on various levels (local, regional, national, international)
- Lack of national database and data collection
- Weak awareness of the WH in the public





The future competence center: WH Platform

TOMORROW

- Comprehensive data collection and display of the WH offer
- Data generation & data control
- Merge of existing tools to enhance cooperation among stakeholders
- Creation of new content and access to WH for various stakeholders
- Main point of entry for WH related issues





The future competence center: WH Platform



Vision

- Thanks to a more intensive exchange, the platform will link better all players in the World Heritage environment (regionally, nationally and internationally) and promotes cooperation among them.
- The digital competences and data usage of WHS in Switzerland will improve.





Tourism:

- Thanks to new detailed data, unique and timely offers can be created.
- Access to the World Heritage via classical channels is supplemented by rich information directly from the World Heritage Sites.
- The exchange with the clients becomes more authentic, faster and informative in terms of valuable communication.

Mediation/education:

- Thanks to intensive cooperation with educational institutions, mutual benefits can be achieved (data vs. new models).
- The platform will become the central contact point for the curriculum 21

Management:

- The exchange between the authorities and World Heritage Sites will be simplified.
- Management cost savings can be achieved thanks to simplified exchange and synergy







Tourism

Mediation/education



Management



Thank you for your attention!

www.whes.ch



Contact details

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